



Claim Manager

Claim Manager™ is a powerful electronic claims processing system that includes automatic payment posting and fully automated claim submission and report retrieval for most payers. Claim Manager can process any type of claim to any payer that will accept claims directly without monthly or per-claim fees.

Purchase Claim Manager through Southern Medical Solutions and rest assured that you will have the outstanding guidance, service and support that hundreds of practices have come to rely on day in and day out. Whether it's installation, training, technical support, or developing customized solutions, we'll help you to get the most from your claims.

**Southern Medical
Solutions, LLC**

PO Box 327
9 Ford Road
Leoma, TN 38468

Toll Free: 1-866-762-4502
Phone: 931-852-4512
Fax: 931-852-4518
www.sms99.com



Claim Manager™ is a powerful electronic claims processing system that includes automatic payment posting and fully automated claim submission and report retrieval for most payers. Claim Manager can process any type of claim to any payer that will accept claims directly without monthly or per-claim fees.

The program can be used to submit claims and process payments for payers across the country. We are approved vendors in most states for Medicare (part A and B), Medicaid, and Blue Cross. Claim Manager™ can be used to submit commercial claims to any payer that accepts direct claims or you may send claims to the clearinghouse of your choice.

There is even a commercial clearinghouse you can use at no cost to the provider. AVAILITY is a very responsive and capable clearinghouse for over a thousand commercial payers. SendClaim has been a vendor partner with AVAILITY for several years. Their enrollment process is handled online and speedy. You can visit their website at www.availity.com

It does not use a print image to process claims. Claim Manager reads the claims directly from the database and marks them as sent, just like the practice management system itself. This is why we can process so many types of claims that go above and beyond the capabilities of most clearinghouses or "direct modules" supplied by the practice management system developers. This is also why we can post the functional acknowledgements and electronic remittance payment files.

Claim Manager validates the claims prior to sending them to the payer. The Claim Preview Report displays the validation information.

Our program was built from the ground up to be configurable by design. We can adapt to changing requirements and new payers without changing our core software, it's simply a configuration item for us. This is also the reason one program can work for any payer across the country and it gives us the ability to include any information from anywhere in the practice management system in the electronic claim file.

Please review the Claim Manager Product Definitions to help you choose the right product version:

Claim Manager Single User *Entry-level claims processing and payment posting solution.*

- Limited to installation on a single computer processing transactions for single practice database in the practice management system.
- There is no restriction on the number of providers, but they must be in a single practice.
- Claims can be sent to any number of payers without restriction or fees (unless you elect to send to a payer or clearinghouse who charges fees).
- Claims can be processed in the HCFA-1500 (professional) format or in the UB-04 (institutional) format, or both. *However, certain claim types may require additional add-on products. See the add-on definitions [here](#).*
- Processes reports from the payers and provides a preview / print capability.
- 997 reports can be posted to the practice management system to track rejections.
- 835 remittance (payment) reports can be printed and the payments and adjustments automatically posted to the practice management system database.
- Secondary claims can be processed electronically after primary payments have been received and posted (either manually or electronically).

Claim Manager Multi-User *Mid-Range claims processing and payment posting solution*

- All features of Claim Manager Single User shown above.
- Software may be installed on any number of computers in a single local area network Any number of users on those computers can access the Claim Manager software simultaneously.
- Limited to a single practice database in the practice management system. There is no restriction on the number of providers in that practice.

Claim Manager Pro *Premier claim processing and payment posting solution.*

- All features of the single user and multi-user products shown above.
- No limit to the number of practice databases or providers
- Automatically senses the correct practice management system database when processing reports from payers. This is critical for billing services that use a single submitter number to send claims for all of their clients. Payers return all reports to that submitter number and other products require manual user intervention to determine which practice management database the reports will apply to.

